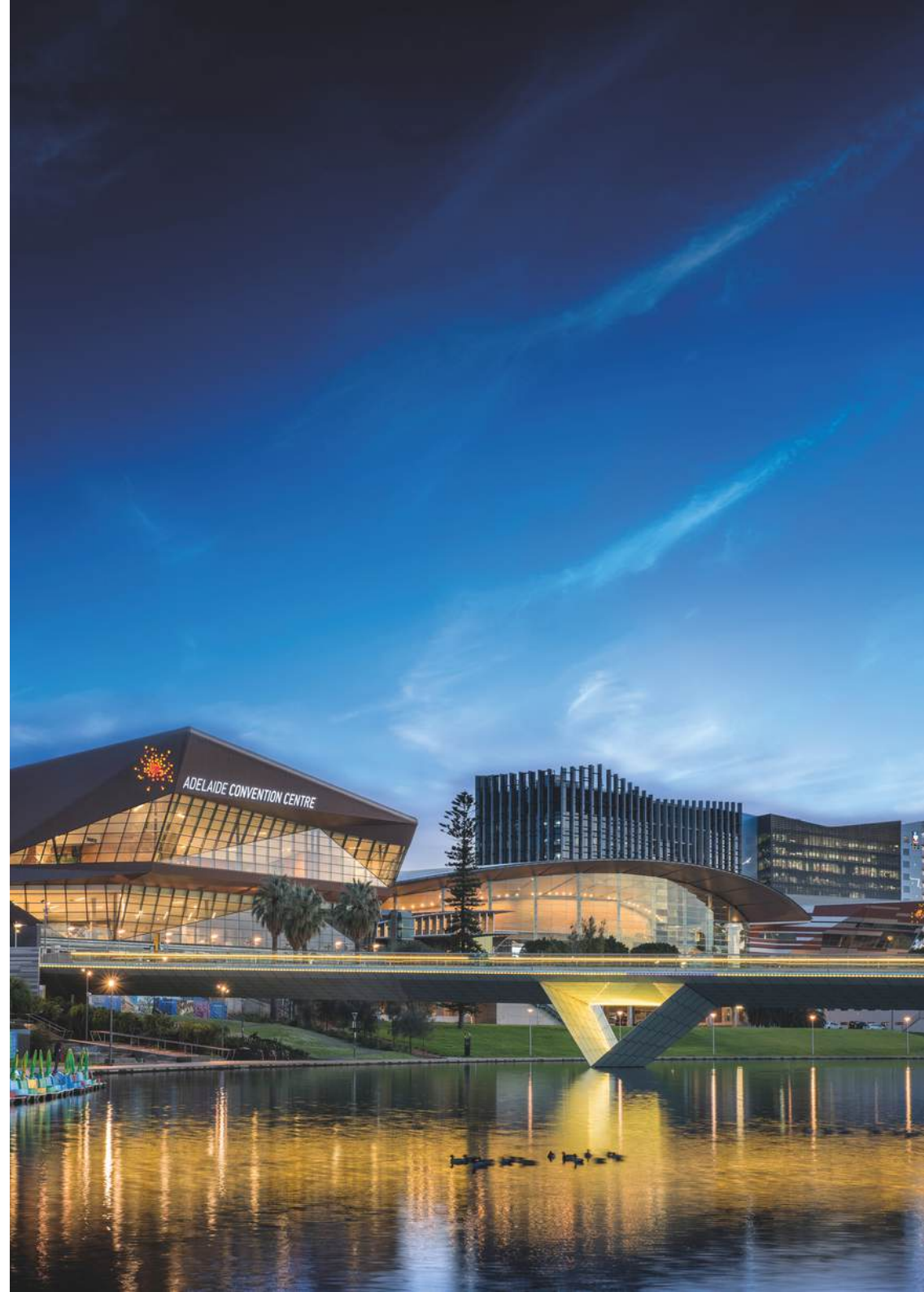




My guide to attending an event at Adelaide Convention Centre

Social Story



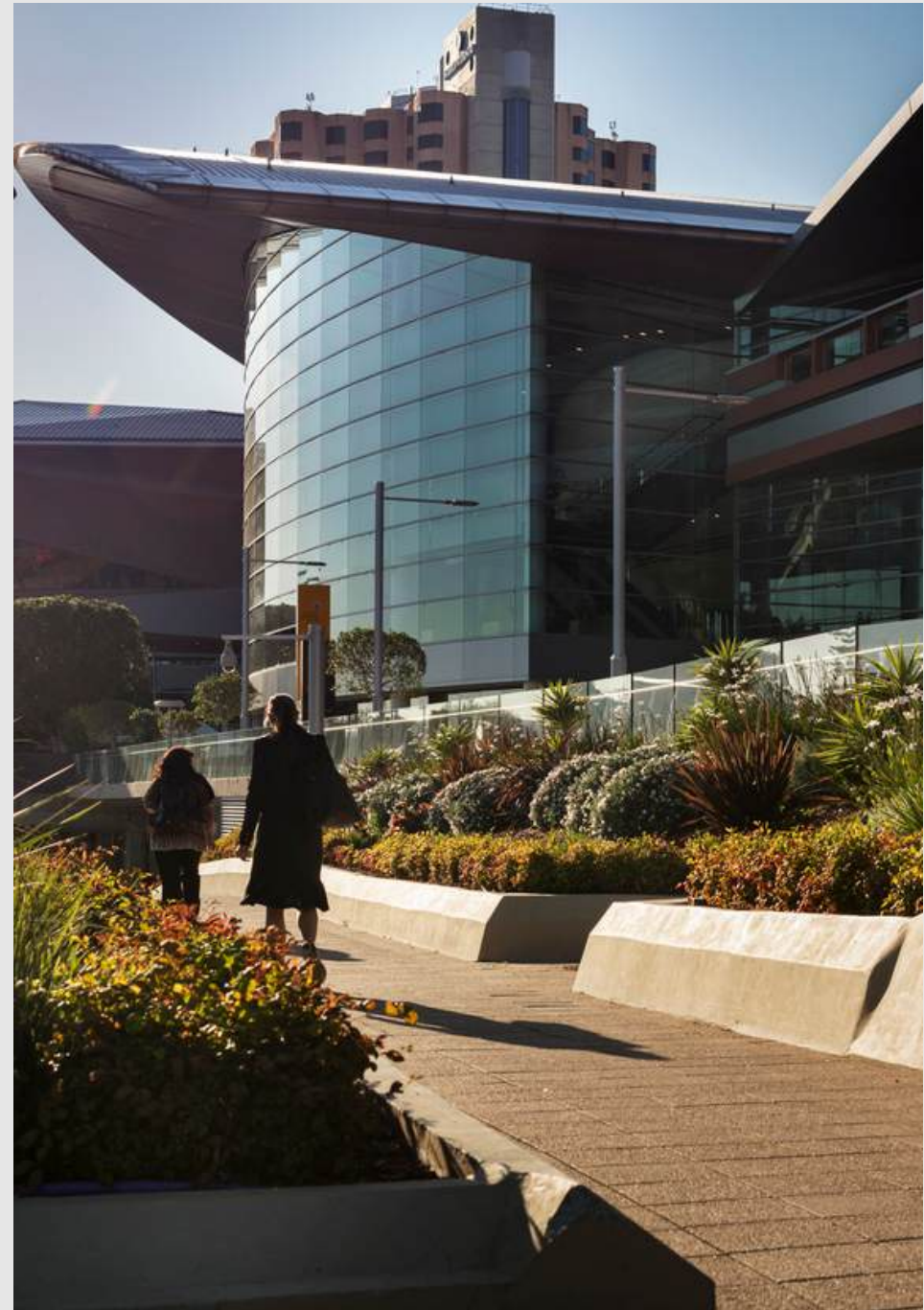
Getting to Adelaide Convention Centre

I am attending an event at Adelaide Convention Centre.

Adelaide Convention Centre is located on North Terrace.

I can get to the Centre easily by public transport.

I can also choose to drive my car.



Parking

There are two car parks I can use to park my car at Adelaide Convention Centre: **North Terrace Car Park** and **Riverbank Car Park**.

These car parks are undercover and accept payment by card only.

There are accessible parking spaces in both car parks if I need to use them.

via North Terrace: **North Terrace Car Park**



via Festival Drive: **Riverbank Car Park**



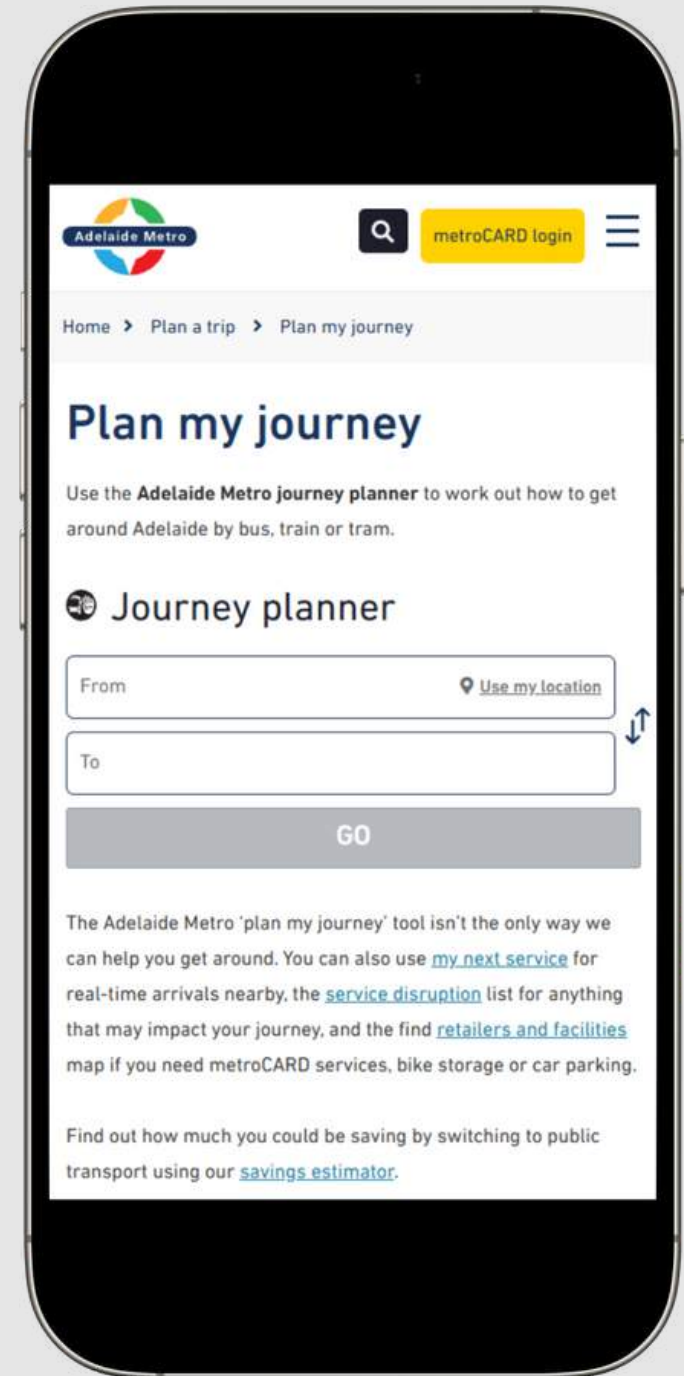
Public Transport

If I am taking the **bus**, there are many bus stops located along North Terrace.

If I am taking the **train**, the Adelaide Railway Station is located 250 metres from the Centre.

If I am taking the **tram**, the Adelaide Railway Station Tram Stop is located 250 metres from the Centre.

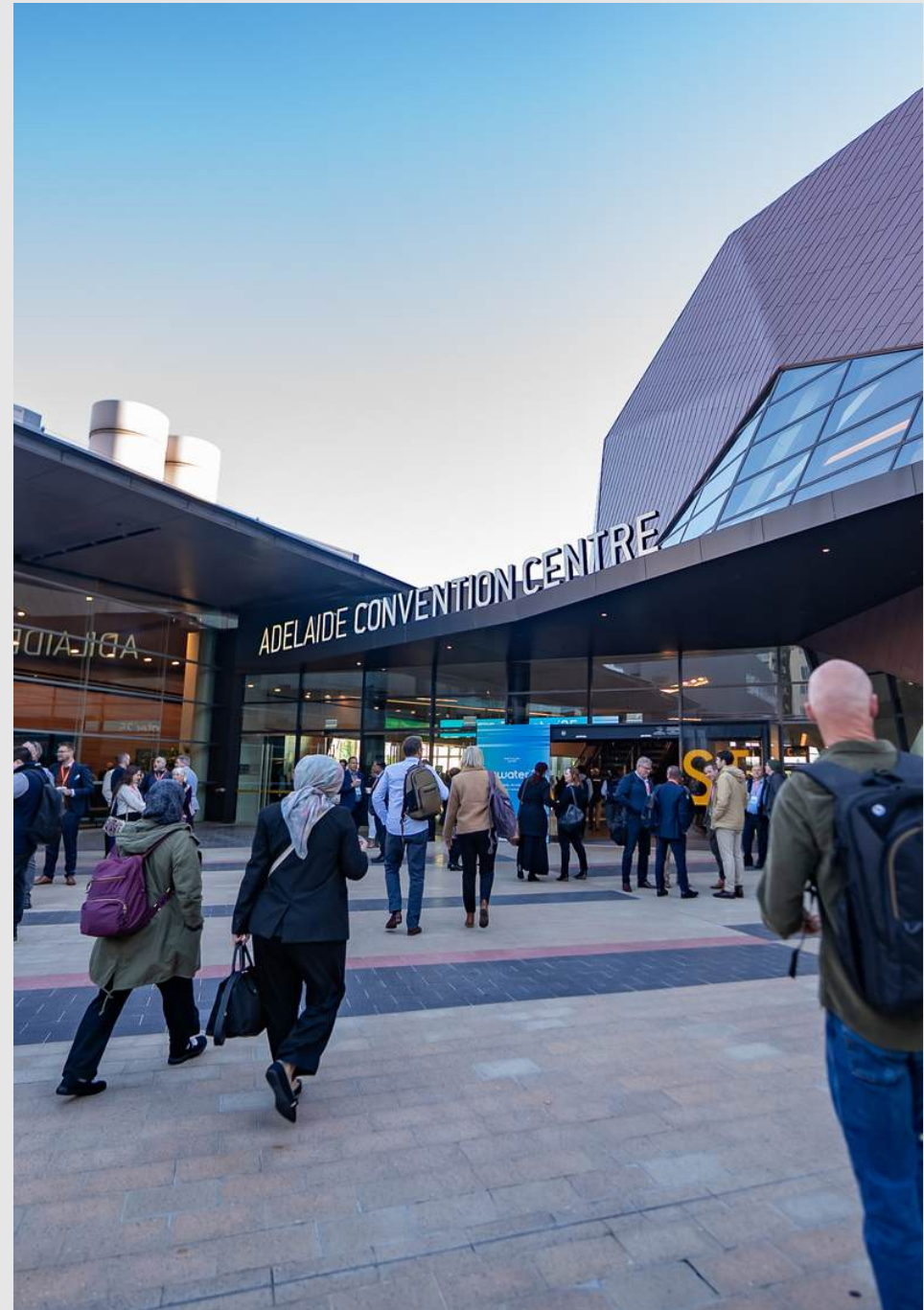
I can use the Adelaide Metro journey planner to plan my journey.



Arriving at Adelaide Convention Centre

There are multiple entrances to Adelaide Convention Centre.

It is easiest for me to use the **Main (East) Entrance** to enter the building.



I can make my way to the Main Entrance from North Terrace.

I can take the stairs, escalators or lift up to the Main Entrance.

There is a big open space at the Main Entrance.

I will walk across the big open space towards the big glass doors.

Stairs to Main Entrance from North Terrace



Open space in front of Main Entrance



I will enter through the big glass doors with “**EAST**” written on them in yellow.

When I enter, there will be staff members in uniforms there to greet me. They are friendly, and I can ask them for help.

There will also be signs with the event name, location and directions on screens.

Main (East) Entrance



Staff member at entrance



Adelaide Convention Centre is split into three levels: Lower, Ground and Upper.

I can access all these levels using stairs, escalators or the lifts.

Adelaide Convention Centre might be busy, but I can move at my own pace.



I may hear sounds from announcements over the speakers, escalators, or lifts.

If I need a quiet space, I can go into one of the free private meeting pods on the Ground Level.

There is a dedicated accessible meeting pod available to use if I need it.

I can ask a staff member for help finding the meeting pods.

Meeting pod



Accessible meeting pod



If I am unsure where to go or have a question, I can speak to a staff member at the reception desk located near the Main Entrance.



If I have a hidden disability, I can wear a Hidden Disabilities Sunflower.

The staff know what the Hidden Disabilities Sunflower means.

If needed, I can ask for a Hidden Disabilities Sunflower lanyard at the reception.



Other facilities

There are toilets available on all levels at the Centre, including Accessible Toilets.

Assistance animals are permitted inside Adelaide Convention Centre.

If I need some privacy to change or feed my children, I can use the Parents Rooms.

If the room is locked, I can ask a staff member to unlock it for me.



Thank you

Thank you for reading our social story.

If you have any feedback or suggestions related to accessibility at Adelaide Convention Centre, please [contact us](#).

