

SANTA'S – AUSSIE CHRISTMAS 2022

BOOKING CONDITIONS & GENERAL INFORMATION



Terms and Conditions

(Please ensure ALL members of your booking are made aware of our Terms & Conditions)

Payment Policy

- Friday, 9 December, 2022 ticket price at \$145.00 per head for early bird, \$150.00 per head if purchased after 1 July 2022, is all-inclusive and includes GST.
- Saturday, 10 December, 2022 ticket price at \$155.00 per head for early bird, \$160.00 per head if purchased after 1 July 2022, is all-inclusive and includes GST.
- Ticket bookings of 30 tickets or under require payment to be made in full at the time of booking.
- Ticket bookings over 30 tickets require a 50% deposit at the time of booking and full payment by 23 September 2022. Full payment is required for all bookings made after 23 September 2022.

Cancellation Policy

- Strictly no exchange or refund on tickets.
- In the event of cancellation, the initial deposit and any additional security deposit made to date, shall be applied as a cancellation fee.
- In the event of the Adelaide Convention Centre being unable to hold the event, all security deposit payments made will be refundable in full.

Catering

- Santa's – Aussie Christmas is an all-inclusive package, no alterations will be made to the menu offered, except in the case of special dietary requirements and intolerances.
- A vegetarian alternative will be available for guests who have pre-registered with a vegetarian requirement. This will not be printed on the menu.
- Special Dietary Intolerances - please advise the Adelaide Convention Centre of any special dietary intolerances / allergies by no later than 10 working days prior to the event.
- If a dietary intolerance has not been registered to the Adelaide Convention Centre by no later than 10 working days prior to the event, an alternate meal may not be available.
- Patrons must be 18 years and over to attend.
- Spirits are available for cash purchase on the night. Please see the waiting staff.

Seating Arrangements

- Tables are generally for a maximum of 10 people (a limited number of tables of 12 people may be arranged, subject to availability).
- For groups unable to make a table of 10, the additional tickets on the table will be made available for other guests to purchase. Once your table is booked out, we may not be able to allocate additional people to your table.
- Table allocations are made at the discretion of the Adelaide Convention Centre.
- Tickets will be issued via email within 14 days of confirming your reservation.

Seating Times

- Doors open at 7.00pm for a 7.30pm start.
- A hard copy or electronic version of your ticket (not the booking email) is required for admission.
- The event is free seating on your allocated table. Your ticket entitles you to sit at a specific table number on the floor plan, not a particular seat on the table.

Car Parking Facilities

- Paid parking facilities are available in the Riverbank and North Terrace Car Parks which are open 24 hours, 7 days a week. The car parks are situated under the Adelaide Convention Centre and subject to availability.

COVID-19 Guidelines

- Adelaide Convention Centre will be guided by prevailing South Australian Government COVID-19 guidelines at the time of Santa's – Aussie Christmas. In the event of any changes, we will keep you informed.

Other Policies

- Santa's – Aussie Christmas is a non-smoking event. Guests may only smoke in designated areas outside the Adelaide Convention Centre.
- Patrons must not bring alcohol with them into the venue.
- Glassware is not to be removed from the halls.