

# MOTHER'S DAY LUNCHEON 2021

## BOOKING CONDITIONS & GENERAL INFORMATION



### Terms & Conditions

*(Please ensure ALL members of your booking are made aware of the following Terms & Conditions)*

### Payment Policy

- Sunday 9 of May 2021 - ticket price at \$69.00 per adult and \$35.00 per child (2-12 years) and includes GST.
- Ticket bookings of 20 tickets or under require payment to be made in full at the time of booking.

### Cancellation Policy

- Strictly no exchange or refund on tickets.
- In the event of cancellation, the initial deposit and any additional payments made to date, shall be applied as a cancellation fee.
- In the event of the Adelaide Convention Centre being unable to hold the event due to COVID-19 or any other reason, all payments made will be refundable in full.
- In the event the number of attendees that will be legally permitted to attend the event is reduced due to all Directions and any other State or Commonwealth Government requirements relating to COVID-19 as those Directions or requirements are varied from time to time, AVM may cancel the event or selected bookings at its sole discretion and all payments made in relation to those cancelled bookings will be refundable in full.

### Catering

- Mother's Day Luncheon is a buffet luncheon including savoury & sweet options as outlined on the published menu, no alterations will be made to the menu offered, except in the case of **registered** special dietary requirements and intolerances.
- Vegetarian alternatives will be available for guests.
- Special Dietary Intolerances - please advise the Adelaide Convention Centre of any special dietary intolerances / allergies in writing by no later than 5 working days prior to the event.
- If a dietary intolerance has not been registered to the Adelaide Convention Centre by no later than 5 working days prior to the event, an alternate meal may not be available.
- Children under 2 years will require a pram/pusher for seating. Highchairs must be booked when purchasing tickets through Eventbrite.
- Beverages are available for cash purchases on the day. Please see the staff at the bar.

### Seating Arrangements

- Tables will vary depending on family size: 7 to 12 people per round table.
- Smaller group bookings will be allocated different table sizes from 4-6.
- Table allocations are made at the discretion of the Adelaide Convention Centre.
- Tickets will be issued via Eventbrite and table number will be allocated under family name on the day.

### Seating Times

- Doors open at 12noon for a 12.30pm lunch commencement. Even concludes at 2.30pm.
- A hard copy or electronic version of your ticket (not the confirmation email) is required for admission.
- The event is free seating on your allocated table. Your ticket entitles you to sit at a specific family table on the floor plan, not a particular seat on the table.

### Car Parking

- To receive complimentary car parking for this event, validate your ticket at the door when leaving the event.

### Other Policies

- Mother's Day is a non-smoking event. Guests may only smoke in designated areas outside the Adelaide Convention Centre.
- Patrons must not bring alcohol with them into the venue.
- No food or alcohol is to be removed from the Halls under any circumstances.
- Glassware is not to be removed from the Halls.