



ADELAIDE VENUE MANAGEMENT



FACTSHEET: NOVEL CORONAVIRUS (COVID-19)

Updated: 24 March, 2020

NOTICE TO MEETING & EVENT ORGANISERS

Adelaide Venue Management (AVM), operators of the Adelaide Convention Centre, Adelaide Entertainment Centre and Coopers Stadium, is continuing to actively monitor the situation regarding COVID-19 and following the advice and guidelines from SA Health, the Australian Department of Health, and the World Health Organisation. This includes the Federal Government's bans on all non-essential indoor mass gatherings for groups of more than 100 people and non-essential outdoor mass gatherings for groups of more than 500 people until further notice.

Please note for any guests travelling to South Australia, our State Government has taken unprecedented action in response to COVID-19 requiring all people entering South Australia to isolate for 14-days from their arrival.

We recognise that COVID-19 remains a developing situation across our country and will continue to share updates as they become available.

What is Coronavirus (COVID-19)?

Coronaviruses are a large family of viruses that can make humans and animals sick. They cause illnesses that can range from the common cold to more severe diseases. Some coronaviruses can cause illness similar to the common cold and others can cause more serious diseases, including Severe Acute Respiratory Syndrome (SARS) and Middle East respiratory syndrome (MERS).

The virus originating in Hubei Province, China, is called 'novel' because it is new.

Coronavirus symptoms

The virus can cause a range of symptoms, from mild illness to pneumonia. It can take up to 14 days for symptoms to show after a person has been infected.

People may experience:

- Fever;
- Flu-like symptoms such as coughing, sore throat and headaches;
- Difficulty breathing in some cases.

Basic protective measures against Coronavirus

- Wash hands often with soap and water before and after eating and after going to the toilet.
- Avoid contact with others (including handshakes, touching, kissing, hugging, and other intimate contact).
- Avoid touching eyes, nose and mouth.

- Practice respiratory hygiene - cover your mouth and nose with your bent elbow or tissue when you cough or sneeze. Dispose of the used tissue immediately.
- If healthy, a mask only needs to be worn if taking care of a person with suspected Novel Coronavirus (COVID-19) infection, and they are coughing or sneezing. Masks are effective only when used in combination with frequent hand-cleaning with alcohol-based hand rub or soap and water. If wearing a mask, it must be worn correctly and disposed of properly.

Preventative measures in place across AVM venues

At AVM, the health and safety of our guests and team members remains our top priority. We have heightened our already stringent cleaning processes and implemented a series of additional precautionary measures, which will be in place for the foreseeable future. These include:

- An increased volume of portable hand sanitiser stands have been placed throughout our venues, and on request, a limited number of stands can be moved to a specified area within an event space.
- Whilst our cleaning standards are high, strengthened services are in place, including increased frequency and intensity of cleaning of 'touchable surfaces' (e.g., door handles/pushers, bathrooms, balustrades, table surfaces, etc. as well as AV equipment used by speakers).
- Signage has been displayed throughout each venue reinforcing good hygiene, including guidance on effective hand washing along with coughing etiquette. This includes all staff areas.
- Strict maintenance of our ISO and HACCP food safety management systems.

Relevant links and contact for further information

World Health Organisation Resources:

<https://www.who.int/publications-detail/key-planning-recommendations-for-mass-gatherings-in-the-context-of-the-current-covid-19-outbreak>

For International Updates:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

For National Updates:

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

<https://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources>

<https://www.australia.com/en/travel-alerts/coronavirus.html>

Information Line:

Coronavirus Health Information Line (Department of Health) - 1800 020 080

If you have any questions in relation to an event you are organising at an AVM venue, please contact your Event Planning Manager.