



INTERNET PACKAGES

The Adelaide Convention Centre's (ACC) internet service boasts up to 12,000 high speed connections throughout the venue.

Choose from multiple connectivity packages to create the right web accessibility for your event or accompanying app.

INTERNET PACKAGES - HARDWIRED & WIFI

NETWORK BANDWIDTH	DAILY PRICE	PAX
10Mbps	\$65.00	10
40Mbps	\$180.00	10–50
75Mbps	\$370.00	50–100
180Mbps	\$730.00	100–300
250Mbps	\$950.00	300–500
300Mbps	\$1400.00	500–1,000
500Mbps	\$2,100.00	1,000+

- Unlimited, fair use data
- Wireless speeds may vary on concurrent connections and devices
- Static public IP addresses, non-internet private VLAN's or custom WiFi landing pages available upon request

Note: Setup fee included for 1 hardwired connection or wireless network. Additional hardwired connections are charged at \$85.00 each.

FREE WIFI

Free WiFi available at 2Mbps bandwidth

- Free wireless internet is provided by the ACC for public use and can be accessed throughout the Centre
- This service is suitable for checking email and basic web browsing, however connections are not guaranteed and use of VPN services are not permitted
- Each session lasts for a duration of 8 hours following acceptance of terms & conditions
- For connections required for event use, please liaise with your Technology Planner

PREPAID WIFI PLANS

BANDWIDTH	DATA ALLOWANCE	DAILY PRICE
8Mbps	1GB	\$12.00
8Mbps	5GB	\$24.00
8Mbps	10GB	\$35.00

- A login and temporary password will be supplied as a requirement to access the prepaid service.
- Sessions will expire 24 hours from the time of purchase and cannot be pre-ordered.

SETTINGS & CONFIGURATIONS

- The ACC's services are symmetric connections; download and upload speeds are the same.
- All services utilise the Dynamic Host Configuration Protocol (DHCP), which allows computers to connect to the service automatically.
- The Centre will provide a cable to a designated location to test the service and ensure connectivity, however beyond this assistance, onsite computer support is available (charges apply).
- Fixed IP addresses are available upon request for specialised applications - please consult with your Technology Planner.

SECURITY

- The ACC can provide non-internet LAN infrastructure in order to link various areas across the venue, charges will apply.
- The Adelaide Convention Centre accepts no responsibility for any viruses or computer security breaches.
- Security of the service remains the responsibility of the end-user when connected to the internet.

Terms & Conditions – Pricing is based on a per day charge. Other plans are available to suit your event requirements, please liaise with your Technology Planner. Package pricing applies to wireless and hardwired services. Please note, prices quoted in this document are GST inclusive and may be subject to change. All prices are valid for events held up to 30 June, 2023.