

# ACCESS AND INCLUSION PLAN

Adelaide Convention Centre (ACC) provides a range of accessibility options and facilities. The entire Centre, which is spread across three floors, is completely accessible, with lift and escalator access to all levels.

## Halls & Meeting Rooms

Stage ramping is available to users of the venue upon request. The ramp has a gradient of 1:14 and can be installed in numerous configurations allowing for the varying heights of stage units. A portable wheelchair lift can also be installed into our staging units and is easily operated by the user.

## Lifts & Mezzanine Floor Access

Lifts are located throughout the ACC providing access to all levels of the venue. In addition, there are several external lifts that provide access to the ACC from both North Terrace and the Riverbank Promenade.

## Facilities for People with Sensory Impairment

Digital and braille signage is located throughout the venue to provide direction to users of the venue.

A hearing augmentation system (hearing loop) is available upon request from your event organiser. Please notify the ACC in advance should your event require use of this service.

An audible PA system is installed throughout the Centre and is used in the event of an emergency.

Clearly identifiable exit signs are also located throughout the Centre.

## Toilets

Access signs are clearly visible and direct persons to unisex accessible toilets located throughout the Centre.

## Parent Room Facilities

The ACC has two accessible, purpose-built parent rooms with private and secure facilities for feeding, changing and other baby care needs.

## Parking

The ACC operates the Riverbank and North Terrace car parks, which are located directly underneath the Centre and operate 24 hours per day, 7 days per week.

The Riverbank car park is accessed via Festival Drive whilst the North Terrace car park is accessed from North Terrace, immediately below Halls I, J & K. Accessible car parking spaces are located on each level.

Both car parks are fitted with video surveillance camera systems, with regular security patrols.

The Riverbank car park has a height restriction of 1.96m on Level One and 2m on Level Two. The North Terrace car park has a height restriction of 2m.

Special consideration to reduce distance of travel and cope with large volumes of traffic for disabled passengers unloading can be made upon request.

For more information on car parks, please visit: [www.adelaidecc.com.au/visiting/the-centre/](http://www.adelaidecc.com.au/visiting/the-centre/)

## First Aid

The ACC has two first aid facilities with qualified first aid staff readily available.

The Centre is equipped with defibrillators.

Any medical requirements should be directed to an ACC staff member who will contact the appropriate person to assist.

