

New Year's Eve Gala 2018

BOOKING TERMS & CONDITIONS AND GENERAL INFORMATION



Please ensure ALL members of your booking are made aware of our Terms & Conditions

Payment & Ticketing Policy

- The ticket price for the New Year's Eve Gala is \$190 per person, which is all-inclusive and includes GST.
- All payments must be made in full at the time of booking via Eventbrite.
- Tickets will be emailed to the email address provided following booking via Eventbrite.
- No admission without a ticket - please either bring a printed copy of your ticket on the evening, or have the ticket ready on your mobile device to display.

Cancellation Policy

- Strictly no exchange or refund on tickets, except in the event of Adelaide Convention Centre cancelling the event, in which instance all payments made will be refundable in full.

Catering

- New Year's Eve Gala is an all-inclusive package, no alterations will be made to the menu offered, except in the case of registered dietary intolerances.
- A vegetarian alternative will be available for guests who have pre-registered with a vegetarian requirement. This will not be printed on the menu.
- Please advise the Adelaide Convention Centre of any special dietary intolerances / allergies by no later than 10 working days prior to the event.
- Any dietary intolerances that have not been registered with the Adelaide Convention Centre by 10 working days prior to the event, risk an alternate meal not being available.
- Patrons must be 18 years and over to attend.
- The all-inclusive beverage package includes a selection of wine, beer, cider and soft drinks. Spirits are available for cash purchase on the night; please see the waiting staff.

Seating Arrangements

- The event is allocated table seating – please see displayed floorplans on the evening for your table number.
- Seating will be randomly allocated unless special requests have been made in advance. All tickets booked in the same transaction will automatically be seated together.
- Special requests for seating must be received at the time of booking or by COB Monday 17th December. Please provide names of people you wish to be seated with, and we will do our best to accommodate this, however no guarantees can be made.

Times

- Doors open at 7.30pm with canapés and drinks on arrival.
- The event concludes at 1:00am on 1st January 2019.

Non-smoking Policy

- New Year's Eve Gala is a non-smoking event. Guests may use designated areas outside the Adelaide Convention Centre for smoking.
- Patrons must not bring alcohol with them into the venue.
- Glassware is not to be removed from the halls.

Car Parking Facilities

- Paid car parking facilities are available in the Riverbank and North Terrace Car Parks which are open 24 hours, 7 days a week. The car parks are situated under the Adelaide Convention Centre and provide quick access to the venue (subject to availability).